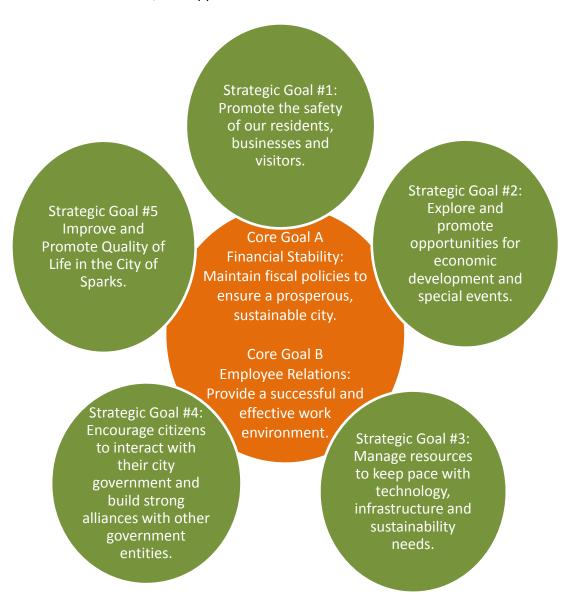


Fiscal Year 2013-18

September 18, 2012

**VISION:** Be the city of choice for residents, businesses, and visitors.

**MISSION:** By establishing financial stability and an effective work environment, the City of Sparks provides a safe environment, economic development, special events, cost-effective sustainable services, and opportunities for citizen involvement.



Mayor Geno Martini

Council members: Julia Ratti, Ward 1; Ed Lawson, Ward 2; Ron Smith, Ward 3; Mike Carrigan, Ward 4; Ron Schmitt, Ward 5 City Attorney Chet Adams; Municipal Judges: Judge Barbara McCarthy; and Judge Jim Spoo;



Fiscal Year 2013-18

September 18, 2012

#### **CORE SERVICES**

- 1. Patrol
- 2. Emergency Services
- 3. Communications/Dispatch
- 4. Detectives
- 5. Signal Maintenance
- 6. Records
- 7. Buildings and Safety
- 8. Prevention
- 9. Streets Maintenance
- 10. Court
- 11. Criminal Division
- 12. Civil Division
- 13. Property and Evidence
- 14. Essential Training (SPD)
- 15. Essential Training (SFD)
- 16. Pavement Management
- 17. Parks Maintenance
- 18. Facility Maintenance
- 19. Advanced Planning
- 20. Capital Projects
- 21. Community Appearance
- 22. Emergency Management
- 23. Entitlement Review
- 24. Alf Sorensen
- 25. Special Events
- 26. Larry D. Johnson

Cost Recovery Programs City Administration Grants

#### **CORE VALUES**

Shaun

Carey,

City

Manag

er;

Steve

Driscoll

City

Manag

s;

Andy Flock,

Fire

We will take the initiative to be positive and proactive in addressing problems, seeking solutions that are results oriented by:

Respect Assista nt City Diversity Manag Quality er; Neil Leadership Krutz, Teamwork Deputy Listening

Responsibility er for Risk-Taking Comm unity Creativity Service Innovation

Chief; Tracy Domingues, Parks & Recreation Director; Steve Keefer, Police Chief; and Linda Patterson, City Clerk.

#### CUSTOMER SERVICE VALUES: THE 3 P'S

Interactions will be Polite, Professional and Performed consistent with the city's Strategic Plan.

#### **COMMITMENT**

We will meet our commitments to our citizens.

#### **DIVERSITY**

We will create an organizational culture that respects and values individual and group differences and encourages the productive potential of every employee.



Fiscal Year 2013-18

September 18, 2012

## Strategic Goals and Fiscal Year 2011-2012 Objectives

The Vision and Mission are supported by two core goals: Financial Stability and Employee Relations and five Strategic Goals representing community well-being, sustained growth and engagement

# A) Financial Stability: Maintain fiscal policies to ensure a prosperous, sustainable city.

Core Services supporting this Strategic Goal: City Administration

*Our FY* <del>11/12</del><u>12/13</u> *Citywide Objectives:* 

- i) Strengthen and stabilize the city's financial position for sustainability and a balanced budget.
- ii) Establish performance-based spending priorities based on the city's Core Services.
- iii) Develop a three year General Fund budget model, including at least three levels of revenue projections.
- ii) iv) Continue efforts to create a financially sustainable health care plan.

#### B) Employee Relations: Provide a successful and efficient work environment.

Core Services supporting this Strategic Goal: City Administration

Our FY 11/12/13 Citywide Objectives:

- Improve overall workplace satisfaction by providing a working environment that encourages resourcefulness, appreciation and openness, where employees feel safe in expressing concerns.
- ii) Focus on employee retention through career development and succession planning to transfer institutional knowledge and skills throughout the organization.
- iii) Build trust, respect and meaningful, effective communication between and among departments.

Strategic Plan: Update as of 09/18/2012 Performance Measures

Page **3** of **6** 



Fiscal Year 2013-18

September 18, 2012

1. Promote the safety of our residents, businesses and visitors.

Core Services supporting this Strategic Goal: 1, 2, 3, 4, 6, 8, 10, 11, 12, 13, 14 and 15

Our FY 11/12/13 Citywide Objectives:

- 1.1. Maintain Police Services at 2011 service standards. Increase Police Services with personnel and technology to respond, investigate, prevent, and decrease crime.
- 1.2. Maintain Fire Services at 2011 service standards. Advance the Fire Department's Business Plan goals and seek opportunities to increase business inspection frequencies and plan check turnaround times via increases in personnel and technology resources to improve service levels.
- 1.3. Maintain legal representation to the City of Sparks with civil, criminal, and victim advocate support to enhance and assist the Police Services objective.
- 1.4. Maintain supervision and enforcement of all court orders.
- 1.5. Support the Truckee River Flood Management Authority components as well as break ground on the North Truckee Drain project.
- 1.5.1.6. Address disasters as they relate to preparedness, response, mitigations, recovery of events trough the use of Incident Command System (ICS) and National Incident Management System (NIMS) standards.
- 2. Explore and promote opportunities for economic development and special events.

Core Services supporting this Strategic Goal: 19, 25 and City Administration

Our FY <del>11/12</del>12/13 Citywide Objectives:

- 2.1. Complete and adopt an Economic Development Plan for the city that aligns with the goals in the state and regional economic development plans.
- 2.2. Increase special event days by expanding special events to other venues. Maintain the special events calendar and pursue special event producers to produce their events in the City of Sparks, based on available resources.
- 2.3. Increase advertising to gain public brand awareness.
- 2.4. Define the Direction of Victorian Square; set clear goals and implement action plans. Find opportunities to implement the Victorian Square Master Plan.
- 2.5. Completion Complete and begin initial implementation of City of Spark's Comprehensive Plan.
- Manage resources to keep pace with technology, infrastructure, and sustainability needs.

Core Services supporting this Strategic Goal: 5, 7, 9, 16, 17, 18, 20, 21, 22, and 23

*Our FY* 11/12/13 *Citywide Objectives:* 

3.1. Develop/maintain the technology framework to <u>replace current hardware and software</u> <u>within the city and seek technology solutions in support of city operations.</u>

Strategic Plan: Update as of 09/18/2012 Performance Measures



Fiscal Year 2013-18

September 18, 2012

- 3.2. Manage the city's infrastructure to the CIP & Regulatory requirements. Manage and benchmark the city's infrastructure maintenance programs (building facilities, parks, roads, sanitary sewer, and storm drains) to gain efficiency and understanding of proportional responsibilities.
- 3.3. Increase Graffiti Abatement Response. Utilize energy conservation and generation sources as funding opportunity allows.
- 3.4. Implement energy conservation and generation sources. Develop an Asset Management Plan for TMWRF to address the future technology and system upgrades needed.
- 3.5. Define Asset Management Plan for Truckee Meadows Water Reclamation Facility (CIP). Operate the city's traffic control system efficiently and safely by maintaining federally mandated safety standards.
- 4. Encourage our citizens to interact with their city government and build strong alliances with other government entities.

Core Services supporting this Strategic Goal: City Administration

Our FY 11/12/13 Citywide Objectives:

- 4.1. Identify Citizen Groups and design and implement an action plan for city government interaction. Maintain support for the interaction, encouragement, and solicitation of volunteers with Citizen Groups.
- 4.2. Initiate and advance state strategic alliances to improve funding and resource opportunities.
- 4.3. Initiate and advance federal strategic alliances to improve funding and resource opportunities.
- 4.4. Evaluate the merit of regional strategic alliances; maintain those of value, and disengage from those with no benefit or potential for advancement.
- 4.5. Increase volunteer opportunities within the City to engage the community in local government.
- 5. Improve and promote quality of life in the City of Sparks.

Core Services supporting this Strategic Goal: 17, 24, and 26

Quality of Life defined: The term quality of life is used to evaluate the general well being of individuals and societies. Standard indicators of the quality of life include not only wealth and employment, but also the built environment, physical and mental health, education, and recreation and leisure, and social belonging.<sup>1</sup>

*Our FY* 11/12/13 *Citywide Objectives:* 

Strategic Plan: Update as of 09/18/2012 Performance Measures



Fiscal Year 2013-18

September 18, 2012

- 5.1. Increase revenue through sponsorships to develop quality of life initiative. Pursue revenue to maintain, support, and enhance recreation opportunities.
- 5.2. Explore acquiring additional facilities to better meet the needs of the community. Develop and implement a Park Maintenance and Safety Plan to avoid further decline.
- 5.3. Secure open space. Rebuild budget to support recreational services or activities (FY 12-13).
- 5.4. Develop a safety plan for the parks. Engage the community on the benefits of Parks and Recreation in Sparks and its relationship with other city-wide services (i.e., after school juvenile delinquency, fire setting intervention program, etc.).
- 5.5. Rebuild budget to support recreational services/activities (FY12-13).
- 5.6. Develop Park Maintenance Plan to avoid further decline.

<sup>1</sup> From Wikipedia and Gregory, Derek: Johnson, Ron; Pratt, Gerldine et al., eds. (June 2009). "Quality of Life." Dictionary of Human Geography (5<sup>TH</sup> ed.) Oxford: Wile-Blackwell.

ISBN 987-1-4051-3287-9.